

**MONTIS CZ s.r.o.**

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**USER MANUAL, MAINTENANCE & WARRANTY TERMS****PARASOLS**

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**1. Product Purpose**

The umbrellas **FLORIDA, MALAGA, ATLAS, ACAPULCO, NICE, MILANO** are designed exclusively as protection against sunlight during normal outdoor use.

They are **not intended as primary protection** against rain, snow, or strong wind.

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**2. Operating Instructions****1.1. Assembly & Installation**

- Assemble the base, ensure it is level, and load it with concrete tiles.
- Remove the protective textile cover and insert the umbrella into the base.
- Secure the umbrella in the base **using the locking screw** to prevent it from lifting out.

**1.2. Opening the Umbrella**

- Release the textile fastening strap and gently pull the ribs away from the main pole to access the crank/handle.
- Hold the handle and pull upward to open the umbrella until the **PUSH** safety lock clicks into place. Ensure the canopy is evenly tensioned.

**1.3. Closing the Umbrella**

- Slightly lift the hub, press the **PUSH** safety button.
- Slowly close the umbrella and secure it with the textile strap to prevent accidental opening.

## 1.4. Handling

- Consider the height and weight of the umbrella during handling.
- Avoid sudden movements, impacts, and excessive loading of the structure.

## 3. Maintenance Instructions

### 3.1. Cleaning

- Clean aluminium, metal, and textile parts with a mild solution of liquid detergent.
- Always rinse thoroughly with clean water and allow to **dry completely**.
- Do not use solvents, aggressive chemicals, or high-pressure cleaners.

### 3.2. Frame Care

- Regularly **lubricate** sliding and friction surfaces **with silicone oil**.

### 3.3. Canopy Maintenance

- Clean and fully dry the fabric canopy before storage.
- Store only in a dry, ventilated area, ideally in the original protective cover.
- Slight fading of the fabric is a natural effect caused by **UV radiation** and is not considered a defect.

### 3.4. Minor Repairs

- Minor issues can be fixed using the included spare parts.
- If needed, contact the manufacturer MONTIS CZ.

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## 4. Warnings

- **Do not use** the umbrella during snowfall, heavy rain, or winds exceeding **30 km/h** (5 Bf) – wind that moves stronger tree branches.
- Do not hang any objects on the frame or overload it.
- Do not expose the canopy to chemicals, oils, or mechanical damage.
- **Always dry and secure** the umbrella before storage.
- Do not use the umbrella if damaged or malfunctioning.

## 5. Materials, Fabrication & Graphic Processing

### 5.1. Fabrics & Water Resistance

The fabrics are factory-treated with an impregnation providing increased water repellency.

However, the materials **are not 100% waterproof**. Due to the multi-panel stitched construction, minor water seepage through the seams may occur, especially in new products.

Needle holes naturally tighten during regular use, improving water resistance.

This characteristic is not considered a defect.

### 5.2. Material & Colour Selection

If the customer does not explicitly specify colour, type, or finishing method in the order, the manufacturer reserves the right to choose a suitable variant based on current material availability and technological options.

### 5.3. Graphic Motifs & Seam Alignment

For printed products, complex or large graphics may not perfectly align with stitched panels and may extend into seams or material folds.

If exact alignment or placement outside seams is required, a graphic preview or sample (for larger quantities) is recommended, or the requirement should be discussed with sales or production in advance.

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## 6. Warranty Terms

### 6.1. Warranty Period

- Frame – 24 months
- Fabric canopy – 12 months
- Small components (screws, plastic parts) – 24 months

The warranty period begins on the date the product is received by the customer.

## 6.2. Warranty Coverage

The warranty covers material or manufacturing defects preventing proper use of the product.

Depending on the defect, the manufacturer will provide:

- repair or replacement of the defective part
- or a reasonable discount
- or replacement of the entire product

## 6.3. Warranty Exclusions

The warranty does **not** cover:

- damage during transport or storage without protective packaging
- defects caused by incorrect assembly or handling
- use during strong winds, rain, or adverse weather
- damage caused by using a non-original base
- normal wear and cosmetic changes not affecting function
- fading of the canopy due to long-term UV exposure — slight colour change after 6 months is considered normal
- effects of chemicals, oils, or aggressive cleaning agents
- intentional damage or unqualified repair attempts
- damage caused by force majeure (wind, storm, fire, flood, etc.)

## 6.4. Claim Procedure

Submit claims in writing (email or post) including:

- description of the defect
- photographs of the damage
- proof of purchase

The manufacturer may request sending the defective product for inspection.

The method of resolution is determined by the manufacturer based on the defect.

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## 7. Service & Spare Parts

MONTIS CZ s.r.o. provides spare parts and service support during and after the warranty period.

If repair is not possible or reasonable, an equivalent product or a discount may be offered.

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## 8. Final Provisions

These terms are valid from **1 January 2025** and replace all previous versions.

Legal relations follow Czech Civil Code No. 89/2012 Sb.

Warranty claims do not affect the buyer's statutory rights.

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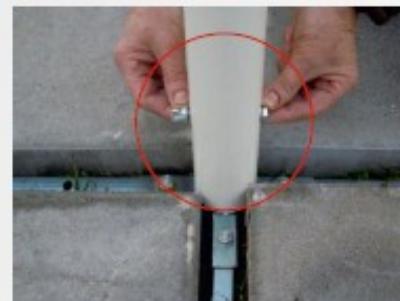
### Contact for claims & service

#### **MONTIS CZ s.r.o.**

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## Installation Manual



Postavte stojan do vodorovné polohy. Sejměte obal, slunečník nasuňte do stojanu a zajistěte šroubem s maticí proti vytažení.



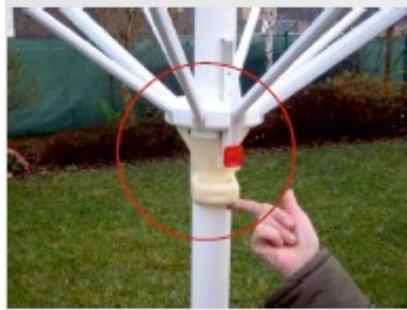
Rozpojte zajišťovací textilní popruh s plastovou sponou .

Uvolněte paprsky koruny od stojky.



Uchopte madlo a lehkým tahem nahoru roztahujte korunu slunečníku .

Dávejte pozor na okolní předměty.



Ovládejte doslova jedním prstem, dbejte na řádné vypnutí potahu a zajistění pojistkou PUSH. Při stahování PUSH zatlačte.

Technické změny vyhrazeny. Při nedodržení pokynů v návodu nebude brán zřetel na případnou reklamací.



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